

TEAC Meeting Summary

Tuesday, 01/09/2024

4:30 to 6:30 PM

Members received updates on the following topics:

DEBE Contract: Awarded \$10.2 million to Advanced Tribal for bus shelter repair, maintenance, and installation.

Fare Changes: Effective Jan 1, for 2.5-hour tickets and day passes. No change for monthly passes with Hop. Continued efforts to enhance Hop access and Honored Citizen Reduced fare.

Clean Team: Employed for streets, buses, and MAX to ensure safety and cleanliness for riders.

MAX Service Disruption: Gateway Transit Center will be closed to MAX for construction from January 14-February 25, 2024. MAX Blue and Green lines will be disrupted, and MAX Red Line will be suspended during that time. Shuttle buses are available on red, blue, and green lines. [Post-meeting note: this schedule is being affected by the week-long weather disruption.]

Rosa Parks' Birthday: No fares collected on Sunday, Feb 4th, in celebration of Rosa Parks.

The Engagement and Planning team provided an overview of the **FY25 Service**

Changes: The first round of outreach for the FY25 service change proposal took place in the fall of 2023 and the second round will take place in late January with [one virtual and three in-person open houses](#).

- Virtual open house Jan 25.
- In-person January 30, 31, and Feb 1.

During this outreach effort, staff will also communicate the proposed closure of the Skidmore Fountain MAX station. Extensive outreach was done back in 2018 and 2019, this effort aims at updating both new and current tenants on the previous discussions and address any new questions or concerns. If approved, the closure would take place in the second half of 2025.

The IDEA team noted the Fare Subsidy workgroup has chosen the consulting firm. The chosen firm will research fare models, learning from national and international examples. Discussions include the possibility of a free TriMet concept and exploring other fare equity models. Additionally, TriMet is considering a family pass and its cost logistics.

- TEAC members were invited to meet the [Four Nines](#) team and learn more about their work and approach to accomplish the goals and objectives set on the RFP.

Another update was regarding the check-in with committee members and the discussions that will continue to take place one-on-one with members into February, about how to best engage with member organizations. There is a call for better communication mechanisms and engagement strategies between TriMet and volunteer organizations, including outside of TEAC meeting times. This will be discussed at the next TEAC meeting, scheduled for March 12.

Staff encouraged attendees to reach out to the engagement team whenever they have feedback or would like information on specific outreach efforts. Talks are also underway regarding updating the frequency of TEAC meetings and formalizing TriMet's community outreach programs to go well beyond the present TEAC members.

Members were also encouraged to report issues they are experiencing on the system in real time to customer service via the various channels, calling (503-238-7433), emailing (hello@trimet.org), texting (503-238-7433), or through trimet.org.